Metering fact sheet

**Reading your meter**

A water meter is any device for measuring or estimating the volume or flow of water that is approved under the Rights in Water and Irrigation (Approved Meters) Order 2003.

Water meters are the most accurate measurement of water use. The data collected can also help water users modify their water-use practices.

Licensees who have had meters installed for some time have made improvements in water-use efficiency as they are now able to monitor their water use and irrigation practices to ensure they remain within their licensed entitlements.

Licensees who are required to install a meter as a licence condition may also be required to record their meter readings periodically and provide the information to the department.

**Steps for reading your meter**

1. Read your meter at the same time each month, taking a reading of the black numbers only.

2. To find out how much water has been used in a month, subtract the previous month’s reading from the current reading.

3. To find out how much of the license allocation you have used, subtract the current reading from the amount of water you have been allocated.

Meter readings must be reported via the Department of Water and Environmental Regulation’s Water Online metering portal, unless otherwise approved. To start using Water Online to submit for your meter readings, you must first register. Further guidance on the use and functionality of Water Online is available online.
Examples of water meters used by the department

Bermad meter x10 | Meter reading 47,400 kL
Turbo-Bar meter x10 | Meter reading 295,020 kL
Triangle meter | Meter reading 3,809 kL

Emflux irriflow | Meter reading 42,958 kL
Arad meter | Meter reading 1,746 kL
Dorot meter | Meter reading 5 kL

An example of correct meter installation

A water meter needs to be installed in accordance with the manufacturer’s specifications to ensure that it records accurate water usage.

The department’s Guidelines for water meter installation provide more information on meter installation.

Contacts

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